



July 20th, 2009

Dear Mark,

Thanks so much for all your help! I honestly don't know what I would have done with Allie, had you not offered to train her. We had already attended one 6 week session puppy class, from which she never received her certificate of completion due to poor behavior and I was actively pursuing other training options to suit her needs when you contacted me to offer your services. As a lifetime animal lover/owner and even as an employee of a corporation that focuses on shelter animals, owner retention and public education, it was baffling to me how such a small, young puppy could possibly possess so many anxiety and alpha dominant related issues.

I had adopted Allie from the shelter at 5 months old. Within a month of bringing her home she began to express dominance over my other dog, as well as acted extremely aggressive towards any dog she would see in the street and lunge at them if they passed by while on a walk. She would hoard and guard all the toys and attack Otis if he attempted to cross the line of bones she set up in front of her crate. It began to feel like we were taking 2 steps back for every step forward we would attempt. I finally reached my wits end when Allie began aggressively urinating throughout my house, marking her territory in various areas and on certain objects, including her own bed. She would urinate on bones and toys that she no longer wanted Otis using, or even on his bed when she wanted him to play with her, rather than lie down and rest. I had no idea females even marked their territory...But she earned her nickname, "The Urinator."

Over the past two months that you've been working with Allie, the dramatic difference in her behavior has been incredible. The tips and tricks you've taught me work well and get great response from not only Allie, but Otis as well. You've given me the knowledge to communicate and work with Allie on a much different level. She has become more obedient, loving and playful with me, Otis and even other dogs.

Furthermore, you've cured her aggressive urination issue. Allie no longer urinates on things to make them hers, nor does she go to the bathroom in the house. She can be trusted to behave when I'm not home and I no longer dread coming home from work to deal with an "Allie Surprise."

So thank you again for your patience, your time and expertise. Most of all, you took the time to evaluate and truly understand Allie's behavior, before deciding upon the proper method of correction. You've turned my relationship with Allie into a great one and made all our lives at home a pleasant place to be once again!!! THANK YOU!!!

Best always,

Michael

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